

SmartPlex Puts the Plex Manufacturing Cloud on Your Mobile Device

SmartPlex gives manufacturers a business advantage by putting the Plex Manufacturing Cloud on a smartphone or tablet. It provides mobile access anywhere, anytime, and makes critical business decision-making easier and faster.

SmartPlex is available for Android and Apple iOS devices. It gives access to a growing set of the most critical mobile applications in the Plex Manufacturing Cloud. In addition, the SmartPlex app:

- Is included in all current Plex subscriptions.
- · Has no other charges or fees to use.
- Evolved from Plex-funded development.
- Is available from the Google Play Store or Apple App Store.

Using a mobile device, users can access real-time Plex data about workflows, user support, expense records and contacts, with more functionality planned for the future. SmartPlex's PIN login takes users directly into all of Plex using the menu button on the bottom right of the app.

Workflow

SmartPlex lets users review and enter approvals for workflows. The workflow tokens have been enabled to be flagged for mobile use — it's easy to identify which workflow tokens should appear in SmartPlex.

"I primarily use SmartPlex to keep workflows moving. Our users appreciate the app's ability to perform workflow tasks quickly and easily from almost anywhere, without







needing to get to a computer." Scott Tollafield, Director, Information Technology, Fisher & Company.

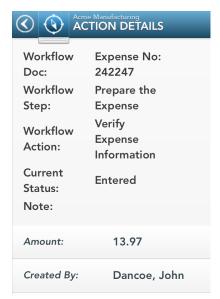
Among the workflow actions are reassign, cancel and complete. The app allows users to add photos to a workflow item — for example, a photo of a receipt taken with the smartphone. It also includes an auto navigation feature from an email that links to an existing workflow.

Shannon Baker, Operations Manager at EaglePicher Technologies, uses SmartPlex on his iPhone for approvals of engineering change orders, purchase orders and maintenance requests. He says that it's much better for him to be out on the floor rather than tied to his office desktop:

"It makes me available to the guys on the floor. I can be more responsive with SmartPlex." Baker also completes approvals after hours when he's away from his desk or laptop, saying, "It's a lot easier to use SmartPlex on my phone to do approvals. It doesn't disrupt my other work. I reach for my phone, not the computer. It's been very handy for us."

User Support

SmartPlex allows users to add, track, review and respond to user support actions. Users can search through supports and filter them by support ticket number, responsibility or customer. The reassign feature has options to direct the user support to the appropriate personnel. With the upload action, users can add attachments related to the support record. SmartPlex also includes an auto navigation feature from an email that links to an existing user support.



Another customer tells us that for many tasks, such as completing a maintenance work request, the time it takes to log into the desktop application is longer than the time required to actually complete the task. The SmartPlex PIN-enabled login adds value by providing a quick way to bypass menu navigation. Streamlined access is the driving force behind this customer's use of SmartPlex.

Andrew Lipps of MPI Products uses SmartPlex on his iPhone with iOS 7 and on his iPad mini to manage expense, workflow and user support features at the company's corporate locations, and has plans to deploy SmartPlex to other plants. He says that before SmartPlex, he couldn't reply to user support requests directly when he was traveling.

At this point, living without SmartPlex would be like "going back to the Stone Age."

Contacts

The Contacts actions in SmartPlex mirror the actions available in the Contacts module of the Plex desktop, while taking advantage of standard smartphone capabilities. The app allows users to display and filter contacts by type and/or category, and then select a phone number or email address. The app then launches the device's native functionality to place a voice call, transmit a text message, or compose and send email.

Corporate Directory

When a manufacturer has multiple locations and buildings, the Corporate Directory with its In/Out action makes it easy to show where staff members are working. The app allows users to be marked as being in or out, with an optional message added to the notation.







Expense Tracking

SmartPlex offers the option of entering, updating and responding to expense reports, all on a mobile device. Expense records display all the details as they appear in Plex, including date, category, type, payment method, quantity, unit, amount and description. In addition, the app allows users to upload images (photo or video) to accompany the expense record.

"SmartPlex empowers the individuals leveraging mobile devices, who are growing in number every day. Providing access to the enterprise's mission-critical data in real time from nearly any device, anywhere, is a game-changer that will allow business decision-makers to respond quickly as conditions change." Plex Systems Vice President of Strategy Jim Shepherd

Future Enhancements

Among the future enhancements to SmartPlex planned in the current roadmap are:

- Location awareness/assistance
- DCS browser
- Customer dashboard
- Supplier dashboard
- Financials

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